

Training Documentation
SUCCESS BEYOND MEASURE Conference for Enhanced Housing Services
August 29-31, 2006

ADVOCACY -Welcome and Introduction, Sheraton Hotel, Atlanta, Georgia, .50 hours

FEDERAL PROGRAMS AND REQUIREMENTS – The HUD Partnership and Regulatory Updates, Q & A, Sheraton Hotel, Atlanta, Georgia, .75 hours

TEAMWORK AND CONSENSUS BUILDING – The Role of the Administrator vs. Service Coordinators: “Relationship Building and Establishing Standards of Practice & Professionalism”, Q & A, Sheraton Hotel, Atlanta, Georgia, 1.0 hours.

FEDERAL PROGRAMS AND REQUIREMENTS – Really, What is Senior Housing?, Sheraton Hotel, Atlanta, Georgia, .50 hours

LEGAL LIABILITY – Legal and Fair Housing Implications for Service Coordinators, Sheraton Hotel, Atlanta, Georgia, 1.50 hours

MOTIVATION – Self Care: “The Importance of Rejuvenation for Excellence in Service,” Sheraton Hotel, Atlanta, Georgia, 1.25 hours

STATE ADMINISTERED PROGRAMS AND REQUIREMENTS/ENTITLEMENT PROGRAMS – Protocols in Practice Part I: “Crisis Intervention”, .75 hours

ETHICS/CONFIDENTIALITY – Protocols in Practice Part II: “Ethical Decision Making” Sheraton Hotel, Atlanta, Georgia, 1.50 hours

COMMUNICATING EFFECTIVELY IN DIFFICULT SITUATIONS – Protocols in Practice Part II: “Working with Difficult Residents and Families,” Sheraton Hotel, Atlanta, Georgia, 1.0 hours

SUPPORTIVE SERVICES FOR THE AGING - Protocols in Practice Part III: “Direct Care Training for Building Mental health Community-based Resources,” Sheraton Hotel, Atlanta, Georgia, 2.00 hours

OUTREACH STRATEGIES – Building Resources in the Community: “Sharing Promising Practices,” 1.25 hours

RECORDKEEPING AND REPORTING - Overview of Quality Assurance; Overview of Charts; Intake and Assessment; Going from Good to Great in your Charts, Sheraton Hotel, Atlanta, Georgia, 3.25 hours